Accessibility statement NPC

This accessibility statement applies to Newchurch Parish Council's individual website at www.newchurchvillage.org.

This website is run by the Village Steering Group. Two pages on it are relevant to Newchurch Parish Council. We want as many people as possible to be able to use these pages. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader

We've also made the Parish Council text as simple as possible to understand. AbilityNet has advice on making your device easier to use if you have a disability.

We know some parts of this website are not fully accessible because most older PDF documents are not fully accessible to screen reader software

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

email <u>pcclerk@newchurchvillage.org/</u> call 07749 958 274 (office hours 10am to 4pm weekdays)

We'll consider your request and get back to you in 10 working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: The Clerk/Webmaster, Newchurch Parish Council pcclerk@newchurchvillage.org

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, <u>contact the Equality Advisory and Support Service (EASS)</u>.

Contacting us using the website form or visiting us in person

Find out how to <u>contact us</u>. If you would like to attend a NPC meeting-in-public, please use the <u>contact form</u> to outline the accessibility provisions we can help with.

Technical information about this website's accessibility

Newchurch Parish Council is committed to making its pages on a website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the <u>Web Content Accessibility Guidelines version 2.1 AA</u> standard, due to the non-compliances listed below.

Non-accessible content

Some PDFs published since September 2018 are not in an accessible format, so people using a screen reader cannot access the information. We plan to replace these with alternatives by 30th September 2024. When we publish new content we'll make sure our use of PDFs meets accessibility standards.

Content that's not within the scope of the accessibility regulations

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with financial information.

The accessibility regulations <u>do not require us to fix PDFs or other documents published before 23 September 2018</u> if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

We do not plan to add captions to live video streams because live video is <u>exempt from meeting</u> <u>the accessibility regulations</u>.

This statement was prepared on 29th October 2023. It was last reviewed on that date.

These website pages were last tested in October 2023. The test was carried out by the Parish Clerk Michael Sharpe.